



WELCOME!

Please make yourself at home and relax!

Here are some helpful tips and information to help you settle in.

CONTACT US:

Need something? Have a question?

The winery staff is available during winery hours.

Please note, sending messages using the App may result in delayed response times.

Call or Text Ed at 804-466-0061

SHARE US!

For a chance to win a free night here, tag us @TheInnAtCastleGlen and @CastleGlenWinery

SUPPLIES/GROCERIES:

We supply two rolls of toilet paper, one roll of paper towels, and garbage bags for the house. Should you need additional supplies, there are several options close by:

The Old Doswell Store, 16414 Washington Hwy · (804) 876-3200

Food Lion, 253 N Washington Hwy, Ashland, VA 23005

WI FI:

Network: CastleGlen2

Password: Money123\$

Please note: We use Starlink which is by far the best service available to rural customers. The system is usually fast enough to support normal usage, but we cannot guarantee functionality or speed.

HOUSE RULES:

We don't like rules either! However, experience with hundreds of guests has led us to make some commonsense requests to help make your stay more relaxing, safe, and pleasant for your group, and the next group.

You will enjoy the privacy of the entire house to yourselves, however, the basement, the garage, and 2 closets are locked and are reserved for the owner or employees of the winery.

- **Parties/events/weddings are not permitted unless disclosed prior to check in and negotiated additional fees with the winery staff.**
- **Number of Guests: 12 Maximum at any time – This rule is strictly enforced.**
- Please do not smoke in the house. If you smoke outside, please discard cigarette butts appropriately.
- No pets without prior approval.
- The house is suitable for toddlers and children under 12, but the house is not “child proofed” so please take necessary precautions.
- No unregistered guests allowed.
- Please do not eat or drink in the bedrooms.
- Please respect the noise curfew of 10pm.
- Please do not leave doors open. The HVAC system will shut off if doors are left open for more than 30 seconds.
- Please respect check-in and check-out times.
- Please take extra care of your keys. Lost keys incur a replacement fee.
- Please take care of the furnishings. The house has very nice furnishings. Please treat them like you own them.
- Please do not rearrange the furniture inside or outside. If you do, please put it back. You may be charged furniture moving fees.
- Please do your dishes. Guests should place dishes in dishwasher and run it upon leaving.
- Please try to put silverware and other utensils back where you found them. We know this can be challenging, but please do your best.
- Please take the trash out before you leave and replace them with clean bags. The dump cans are next to the garage.
- Please strip beds before you leave.
- No illegal substances allowed on the premises.
- No burning of candles.
- No underage drinking.

KITCHEN:

Welcome to a professionally designed 5-star kitchen that has been featured in two magazines. It offers double overlapping chefs triangles, plenty of seating, and custom cabinets filled with goodies for you to use. A couple of requests:

- Please try and put utensils back where you found them.
- The griddle in the center island is a genuine Teppanyaki Grill and takes training to use. It is not like other grills, and we had guests burn themselves. For your own safety, please do not light it or use it without permission and instruction.
- Please NEVER stand on a granite counter top.

SWIMMING POOL AND HOT TUB:

Use of the pool is open to all tenants provided that the following rules are acknowledged and always followed:

- Use of the swimming pool/hot tub is at the tenants/guests own risk.
 - Children under are not allowed at the pool/hot tub unsupervised. An adult must always be present.
 - Tenants and guests must practice reasonable caution when using the pool/hot tub.
 - Host is in no way responsible for injuries incurred by tenant or guests while using the pool/hot tub.
 - Pool/hot tub is not guaranteed to sustain any constant temperature due to weather and other natural causes. Host is not responsible for any loss of use that may result from weather, maintenance or any other circumstance that might deem the pool temporarily unusable.
 - All necessary maintenance/repairs to the pool or spa will be the responsibility of the Host, except when such repairs are due to negligence or misuse by the Tenant.
 - Tenant will be held responsible for any damage caused to the pool/hot tub, cleaners, equipment, surrounding area, or furniture, and charged for the correction of the problem.
 - If this agreement is broken, the host can at any time can remove pool/hot tub privileges.
- **HOT TUB**
 - no more than 4 people in the hot tub at any time.
 - remove cover completely before use and replace after use
 - no standing or sitting on the cover
 - Obey all posted signs
- **SWIMMING POOL**
 - No more than 10 people in the pool at any time.
 - No diving
 - No glass in the pool area
 - Obey all posted signs.
 - **The swimming pool is a vinyl liner type of pool. No objects of any kind may be brought into the pool. You are responsible for damage to the pool liner.**

VISITING THE WINERY:

Please check the website (www.castleglenwine.com) for opening/closing times. The staff is there to help you enjoy stay. Please be mindful of closing times. You are welcome to relax outside as long as you like.

As part of your welcome package, you will receive two Premium Wine Tastings (that does not include the Bubble Bar tasting).

LOCAL DINING:

The city of Ashland is just 15 minutes South of this location. It offers a variety of dining options from fast food to unique family-owned establishments. Some suggestions:

The Iron Horse: The closet to fine dining you will find in town.

Anthony's 2: Best pizza in town

Marco's: Best Italian food in town.

FIRE PITS:

There are several fire pits around the property. There is plenty of firewood behind the winery building. Firewood is used on an honor basis and all we ask is \$20 per day contribution to cover the cost of the wood.

SOMETHING BROKEN?

We carefully inspect the house after each guest checks out, but things sometimes get missed. Please call Ed on 804-466-0061 with any questions or concerns. Sending messages using the App may result in delayed response times. You can also notify any member of the winery staff when the winery is open.